

SWIMFREAK FITTING INFORMATION:

- 1) **SET UP:** SwimFreak will arrive 30 minutes prior to fitting to set up. Please provide 2-3 folding size tables to set up. No chairs, No power. Shade is always preferred if available.
 - a) Carolann will be in touch before fitting to verify date, time & location (address).
 - b) Please provide her with any gate codes or special instructions to get to location.
- 2) **Process for NON-Custom suits (no logo)**---SwimFreak will bring the team suits to the fitting to sell onsite that day. If we run out of a certain size, we will place a special order and take payment. Once the suits come in we will make 1 team delivery to drop off special orders to the team, with names on them, so parents can pick up at practice. After fitting parents can come into the store to purchase and pick up suits.
- 3) **Process for CUSTOM suits (with logo)**---SwimFreak will bring a fit kit of suits for the swimmers to try on. Once they are sized, they will special order and pay at the fitting. After the fitting, we will fill and order any suits needed to complete order. After we customize the suits, we will do 1 delivery to the team, with names on them, so parents can pick up at practice. Turnaround approx. 2 weeks. After fitting parents can come into the store to order suits...
 - a) IF suit in stock--*Heat press* can be done that day or the next.
 - b) IF suit in stock--*Embroidery* can be done in approx. 1 week
 - c) IF suit OUT of stock--allow for 2 weeks for ordering, shipping, & customization.
 - i) A \$5 under minimum fee will be applied to embroidered suits after initial team order has been filled and dropped off.
- 4) **Team Website**--Team websites are by REQUEST ONLY. Please let me know if you "need" a website for the team. If so, we will build a site and provide a link to the team.
- 5) **Equipment**--Please let us know if your team requires any equipment for parents to purchase, like FINS or kickboards. If so we will bring to the fitting. We will also bring team suits, goggles, caps, towels, water bottles, mesh bags and more to the fitting.
- 6) **Payment**--SwimFreak takes Credit Card and Cash only! NO personal checks.
 - a) Tax was not included in the team suit price. Sales tax will be applied.
- 7) **Discounts**--SwimFreak provides MSSL teams the following discounts in store ONLY...
 - a) 20% OFF Speedo products and 10% OFF all other brands (excludes team and sale items)

Please email carolann@swimfreak.com if you require any special equipment for parents to purchase and if you need a website for the team