

**Terms and Conditions:**

**Use of the Website**—By accessing the website, you warrant and represent to the website owner that you are legally entitled to do so and to make use of information made available via the website.

**Trademarks**—The trademarks, names, logos and service marks (collectively “trademarks”) displayed on this website are registered and unregistered trademarks of the website owner. Nothing contained on this website should be construed as granting any license or right to use any trademark without the prior written permission of the website owner.

**External links**—External links may be provided for your convenience, but they are beyond the control of the website owner and no representation is made as to their content. Use or reliance on any external links and the content thereon provided is at your own risk.

**Warranties**—The website owner makes no warranties, representations, statements or guarantees (whether express, implied in law or residual) regarding the website.

**Disclaimer of liability**—The website owner shall not be responsible for and disclaims all liability for any loss, liability, damage (whether direct, indirect or consequential), personal injury or expense of any nature whatsoever which may be suffered by you or any third party (including your company), as a result of or which may be attributable, directly or indirectly, to your access and use of the website, any information contained on the website, your or your company’s personal information or material and information transmitted over our system. In particular, neither the website owner nor any third party or data or content provider shall be liable in any way to you or to any other person, firm or corporation whatsoever for any loss, liability, damage (whether direct or consequential), personal injury or expense of any nature whatsoever arising from any delays, inaccuracies, errors in, or omission of any share price information or the transmission thereof, or for any actions taken in reliance thereon or occasioned thereby or by reason of non-performance or interruption, or termination thereof.

**Conflict of terms**—If there is a conflict or contradiction between the provisions of these website terms and conditions and any other relevant terms and conditions, policies or notices, the other relevant terms and conditions, policies or notices which relate specifically to a particular section or module of the website shall prevail in respect of your use of the relevant section or module of the website.

**Severability**—Any provision of any relevant terms and conditions, policies and notices, which is or becomes unenforceable in any jurisdiction, whether due to being void, invalidity, illegality, unlawfulness or for any reason whatever, shall, in such jurisdiction only and only to the extent that it is so unenforceable, be treated as void and the remaining provisions of any relevant terms and conditions, policies and notices shall remain in full force and effect.

**Applicable laws (choice of venue and forum)**—Use of this website shall in all respects be governed by the laws of the state of Texas, U.S., regardless of the laws that might be applicable under principles of conflicts of law. The parties agree that the Texas courts located in Travis

county, Texas, shall have exclusive jurisdiction over all controversies arising under this agreement and agree that venue is proper in those courts.

**Refund Policy:**

**Registration Dues Refund Policy:**

- Date of registration through the first day of practice: registration fees will be refunded minus a \$15 refund processing fee per family
- First day of practice through the end of the 2<sup>nd</sup> week of practice: registration fees will be refunded minus \$50 to cover the cost of processing, insurance, and coaches salary
- Beyond the second week of practice: no refunds will be available. Exceptions to this policy must be presented to the Stars Board of Directors for approval.

**Team Events Refund Policy:**

For all team-building events, all sales are final and no refunds will be made. Exceptions to this policy must be presented to the Stars Board of Directors for approval.

**Apparel Refund Policy:**

Stars apparel purchased in-person or online is eligible for refund or exchange depending on the condition of the merchandise. If the item is unused or unworn, it may be returned for a full refund or applied as credit toward similar items from the Stars apparel store. If a product is defective or for some reason unsatisfactory, it may be exchanged for an identical replacement or a similar item from the store.

**Privacy Policy:**

**Privacy Notice**

This privacy notice discloses the privacy practices for [www.steinerstars.org](http://www.steinerstars.org). This privacy notice applies solely to information collected by this web site. It will notify you of the following:

1. What personally identifiable information is collected from you through the web site, how it is used and with whom it may be shared.
2. What choices are available to you regarding the use of your data.
3. The security procedures in place to protect the misuse of your information.
4. How you can correct any inaccuracies in the information.

**Information Collection, Use, and Sharing**

We are the sole owners of the information collected on this site. We only have access to/collect information that you voluntarily give us via email or other direct contact from you. We will not sell or rent this information to anyone.

We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request, e.g. register for the team.

Unless you ask us not to, we will contact you via email in the future for all communications about the Stars, information from Stars sponsors, or changes to this privacy policy.

### **Your Access to and Control Over Information**

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the email address given on our website:

- See what data we have about you, if any.
- Change/correct any data we have about you.
- Have us delete any data we have about you.
- Express any concern you have about our use of your data.

### **Security**

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline.

Wherever we collect sensitive information (such as credit card data), that information is encrypted and transmitted to us in a secure way. You can verify this by looking for a closed lock icon at the bottom of your web browser, or looking for "https" at the beginning of the address of the web page. The Steiner Stars does not at any time store or retain credit card data.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only volunteers who need the information to perform a specific job (for example, treasurer or registration) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

**If you feel that we are not abiding by this privacy policy, you should contact us immediately at [webmaster@steinerstars.org](mailto:webmaster@steinerstars.org).**